

Byrne Group Quality Policy Statement

SAFETY | PEOPLE | DELIVERY | RELATIONSHIPS | INNOVATION



Byrne Group offers clients a complete, integrated construction service, including concrete sub and superstructures, fit-out, refurbishment and new build.

Byrne Group's quality management system covers all phases of the project life cycle and includes supporting processes from preliminary feasibility analysis and concept development through to final commissioning of the project. Our quality management system has been certified to ISO 9001.

Byrne Group's vision:

- We are committed to working tirelessly for the health, Safety and wellbeing of our colleagues and those around us.
- We want the People who work with us - our clients, delivery partners and colleagues - to be part of our team, not just for one project but for life.
- We want to build success based upon customer satisfaction, collaboration, value for money and reliable Delivery.
- We believe in customer service and in creating long lasting, trusting Relationships.
- We provide the resources and environments, for learning and creativity, to assist everyone to achieve the highest standards of performance and to inspire Innovation.

Byrne Group's objectives are:

- To provide products and services to satisfy our customers' needs and expectations.
- To comply with regulatory, clients' and our own company requirements.
- To manage our business management system to remain profitable and competitive.
- To review our performance in line with our commitment to continual improvement.

To achieve the objectives set out above, further objectives are set on a 2-yearly basis for each operating company within the group. Byrne Group is committed to maintaining a management system which satisfies the requirements of ISO 9001. It is the responsibility of group management to ensure that the quality management system processes and procedures are implemented consistently for all operational functions, disciplines and projects, and to drive a '*right first time*' approach.

Byrne Group's quality management system is regularly reviewed to ensure its continuing suitability, improvement and effectiveness.

Signed

Michael Byrne
Chief Executive, Byrne Group

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BYRNE BROS. (FORMWORK) LTD



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